

STORAGE RULES

Source: <https://palik.lt/saugyklos-taisykles/>

Website text converted to PDF on 2026-10-19.

1. Items prohibited from storage

Customers are prohibited from storing the following items at the storage facility:

- 1.1. Firearms.
- 1.2. Unlawful property (e.g. narcotic substances, stolen items).
- 1.3. Liquids and other substances that may spill or leak (e.g. paint, cleaning products, beverages).
- 1.4. Explosive and flammable substances (e.g. fireworks, gases, kerosene).
- 1.5. Animals, plants.
- 1.6. Any food products.
- 1.7. Items emitting an odour that may attract pests.
- 1.8. Improperly prepared or uncleaned items, e.g. torn boxes, uncleaned appliances, furniture that has not been disassembled.
- 1.9. Items that may damage the property of the storage facility or other customers.

2. Prohibited items: consequences

If prohibited items are discovered, the customer must remove them immediately. If the customer fails to do so, Palik.lt has the right to:

- Dispose of the items,
- Return the items without further notice,
- Claim compensation for losses.

3. Storage of valuable equipment and documents

Computers, phones, drones, cameras and similar items are stored at the customer's risk. Palik.lt is not liable for damage or loss. Storing valuable documents is not recommended. Palik.lt is not liable for the loss of such documents.

4. Items of exceptional value

Although their storage is not prohibited, Palik.lt strongly advises against storing the following items:

- Cash, precious metals, jewellery.
- Gemstones, works of art, collections.
- Any rare or irreplaceable items.

If the customer decides to store such items, it is recommended that they be insured through third parties. Palik.lt is not liable for their loss.

5. Digital files

Making backup copies is recommended. Palik.It is not liable for loss.

6. Right to refuse storage of items

The Palik.It storage facility reserves the right to refuse to store any item without providing a specific explanation.

7. Visiting procedures and restrictions

7.1. The customer is entitled to visit their items at the storage premises no more than once per year for each 1 sq. m of rented space.

Rented area (sq. m)	Number of free visits per 12 months	Total permitted duration (hours)
1	1	1
2	2	2
3	3	3
4	4	4
5	5	5
6	6	6
7	7	7
8	8	8
9	9	9
10	10	10
11	11	11
12	12	12
13	13	13
14	14	14
15	15	15
16	16	16
17	17	17
18	18	18
19	19	19
20	20	20
50	50	50
100	100	100

- 7.2. All visits are counted cumulatively, both in number and duration. The duration of each visit is rounded up to the nearest full hour (e.g. 2 visits of 1.5 hours each = 4 hours).
- 7.3. The minimum recorded duration of one visit is 1 hour.
- 7.4. The limits apply for 12 months from the date the contract is concluded, irrespective of the actual rental period.
- 7.5. If the limits are exceeded, an additional fee applies: EUR 20 for each additional visit or excess hour.
- 7.6. If the limits are exceeded, an invoice is issued to the customer.
- 7.7. Visits on weekends, at night or at short notice (i.e. arranged less than 24 hours before arrival):
 - Are charged separately at the applicable rates;
 - Are not included in the visit allowance.
- 7.8. All visits must be arranged in advance by email.
- 7.9. When planning a visit, the customer must provide:
 - the preferred date and time,
 - information about any additional assistance required (if applicable),
 - whether they plan to move out.
- 7.10. Visits that are not charged:
 - the initial delivery of items for storage,
 - the final visit to collect items when the service is terminated.
- 7.11. Palik.lt has the right to refuse access if the visit has not been arranged or there are unpaid invoices.

8. Effective date and amendments to the rules

- 8.1. The rules take effect on the date of their publication.
- 8.2. If a specific visit time was confirmed to the customer in writing before the rules changed, the previously applicable terms apply to that visit.
- 8.3. Customers are notified by email or SMS of material changes to the service terms and rules before they take effect, if the changes affect actions already planned by customers.

The rules have been in effect since 2020-09-15 (updated on 2025-09-19).