

PRIVACY POLICY (USER RULES)

APPLICATION OF THE PRIVACY POLICY

- 1.1. This Privacy Policy sets out the terms that apply to all visitors to the website <https://palik.lt> (hereinafter referred to as the Website).
- 1.2. The Visitor is deemed to have familiarised themselves with this Privacy Policy upon visiting the Website.
- 1.3. When visiting the Website for the first time, the Visitor must indicate whether they agree to the Website administration collecting, storing and using the Visitor's personal data (by giving or withholding consent).
- 1.4. The Visitor's refusal to consent does not restrict the Visitor's ability to use Website services that do not involve the use of personal data.
- 1.5. The Visitor provides their personal data when creating a personal Account.

INFORMATION COLLECTED

- 1.6. When providing services, we, MB "Palikai ir ramu", company registration number 304823589, VAT identification number LT100014448211, address: Girulių g. 10, LT-12112 Vilnius, telephone: +370 661 06346, email: paslaugos@palik.lt (hereinafter referred to as the Service Provider), collect the following personal data:
 - 1.6.1. First name and surname;
 - 1.6.2. Email address;
 - 1.6.3. Mobile telephone number;
 - 1.6.4. Information about your computer;
 - 1.6.5. Your visits to and use of the Website;
 - 1.6.6. Your IP address;
 - 1.6.7. The time and date of logging in to the Website;
 - 1.6.8. Other information that you may provide to us at any time when using our Website or services, or when communicating with us.
- 1.7. The above personal data, except for the personal identification number, may be processed for direct marketing purposes.

USE OF COOKIES

- 1.8. A cookie is information sent by a web server to a web browser and stored in the browser. This information is sent to the web server each time the browser requests a page from the server. This enables the web server to identify and track the web browser.
- 1.9. We use Google Analytics or other similar tools to analyse the use of this Website.
- 1.10. These tools generate statistical and other information about the use of the Website through cookies stored on users' computers.
- 1.11. Information collected about visits to the Website is used to produce reports on the use of the Website.
- 1.12. This information is stored by Google or another service provider.
- 1.13. Cookies are also used to recognise you as a previous visitor to the Website.
- 1.14. When accessing our Website, you must indicate whether you "agree" or "do not agree" to the use of cookies.
- 1.15. You may reject cookies. Please note that rejecting cookies may adversely affect the use of the Website and the availability of its services. If you have consented to the use of cookies but later change your mind and wish to withdraw your consent, please notify us by email at paslaugos@palik.lt.

USE OF YOUR PERSONAL DATA

- 1.16. When providing services, after obtaining your consent to the collection, storage and use of your personal data, we may use those data, without your separate consent, only to market our own similar services.
- 1.17. The personal data we collect are used exclusively for the purposes specified in this Privacy Policy.
- 1.18. The data will be used to:
 - 1.18.1. Enable you to use our Website and the services we provide;
 - 1.18.2. Enter into a contract with you and perform it;
 - 1.18.3. Issue and send you financial documents;
 - 1.18.4. Administer outstanding debts;
 - 1.18.5. Send you notices, correspondence, news and other information related to the services we provide.

SECURITY OF YOUR PERSONAL DATA

- 1.19. Your personal data will be processed in accordance with the requirements of the Law of the Republic of Lithuania on Legal Protection of Personal Data and other legislation.
- 1.20. When processing your personal data, we implement organisational and technical measures to protect personal data against accidental or unlawful destruction, alteration, disclosure and any other unlawful processing.

PROCESSING OF PERSONAL DATA OF PERSONS UNDER 16 YEARS OF AGE

- 1.21. The personal data of persons under 16 years of age are not collected, stored or used. Accordingly, persons under 16 years of age are only provided with services that do not require personal data.

DATA THAT ARE NOT COLLECTED

- 1.22. Under no circumstances are data concerning your racial or ethnic origin, political, religious, philosophical or other beliefs, trade union membership, health or sex life collected, stored or used.

DISCLOSURE OF PERSONAL DATA TO AND RECEIPT OF DATA FROM THIRD PARTIES IN THE REPUBLIC OF LITHUANIA

- 1.23. To the extent necessary to provide services to you, we may disclose your personal information to our employees, managers, intermediaries, suppliers or subcontractors.
- 1.24. We may disclose information about you when:
 - 1.24.1. It is necessary to prevent, detect and combat fraud, unlawful use of our Products, breaches of our terms and policies, or other harmful or unlawful activities;
 - 1.24.2. We are required to do so by law;
 - 1.24.3. We seek to protect our rights and legitimate interests.
- 1.25. If your personal data are obtained from third parties, we will inform you that we have received them. These personal data, except for publicly available data, will not be processed without your consent.
- 1.26. Your personal data may be transferred to third parties only with your consent, except in the cases specified in clauses 8.1 and 8.2 and in the case of publicly available data.

- 1.27. You will be informed of any intention to transfer your personal data to third parties no later than the time of the first disclosure, except where the data are publicly available or are transferred in accordance with the procedure established by law.

DISCLOSURE OF PERSONAL DATA TO DATA RECIPIENTS IN FOREIGN COUNTRIES

- 1.28. Personal data are provided to data recipients in Member States of the European Union and other countries of the European Economic Area under the same terms and procedures as those applicable to data recipients in the Republic of Lithuania.

RETENTION AND DESTRUCTION OF PERSONAL DATA

- 1.29. Personal data are retained for no longer than required for the purposes of processing or until your Account is deleted, whichever occurs first. The need to retain data is assessed on a case-by-case basis and depends on the nature of the data and the reasons for their collection and processing.
- 1.30. When you delete your Account, we will also delete the information you have provided. You will not be able to recover this information later.
- 1.31. If you do not wish to delete your Account but want to stop using the Website temporarily, you may deactivate your Account.
- 1.32. You may delete your Account at any time by visiting the Website.
- 1.33. The data specified in clause 2.1 of the Privacy Policy are retained for one year from the date of the last visit to the Website.
- 1.34. When the period specified in clause 10.2 expires, when personal data are no longer necessary for the purposes of processing, or when you withdraw your consent to the use of your personal data for marketing purposes, the data will be securely destroyed, except for data that must be transferred to state archives in the cases prescribed by law.
- 1.35. We retain data collected in an Account that was disabled due to a breach of the terms for at least one year to prevent repeated abuse or other breaches of the terms.
- 1.36. Data required for administering outstanding debts are retained until the debt is recovered, but for no longer than ten years.

YOUR RIGHTS

- 1.37. If you have given consent to the processing of your personal data, you have the right to withdraw it at any time. To withdraw your consent, please notify us by email at paslaugos@palik.lt. Please note that withdrawal of consent does not affect the lawfulness of processing based on consent before its withdrawal.
- 1.38. You may withdraw your consent to receive news and information from us at any time by notifying us by email or by clicking the interactive link at the bottom of a message you have received to indicate that you no longer wish to receive direct marketing messages. You have the right to access the data we have collected about you. You also have the right to receive information about how your personal data are processed. To obtain this information, please contact us by email at paslaugos@palik.lt. We respond to such requests in accordance with the procedures and time limits laid down by law, seeking to provide the information as quickly as possible and no later than 30 days after receiving your request.
- 1.39. You have the right to request the correction of incorrect, incomplete or inaccurate personal data concerning you. You may also request the suspension of the processing of your personal data, except for storage, where the data are processed in breach of the law and the terms of this Privacy Policy.

- 1.40. Upon receiving your request to take certain actions, if we have doubts about the identity of the person making the request, we have the right to request that person's identity document or a copy of it.

YOUR RESPONSIBILITIES

- 1.41. You are responsible for keeping your password and user details confidential and for any actions (data transfers, orders placed or other actions) carried out on our Website while logged in using your login details.
- 1.42. You must not disclose your password to third parties.
- 1.43. If a third party uses the services provided on our Website after logging in using your login details, we consider that you have logged in.
- 1.44. If you lose your login details, you must notify us immediately by post, telephone, fax or email.
- 1.45. You are responsible for the accuracy and completeness of the data you provide.

CHANGES TO THE PRIVACY POLICY

- 1.46. We may update or amend this Privacy Policy at any time. The updated or amended Privacy Policy will take effect upon publication on our Website.
- 1.47. Any material changes to the Privacy Policy will be announced on the Website.

OUR CONTACT INFORMATION

Name: MB "Palikai ir ramu";
Company registration number: 304823589;
VAT identification number: LT100014448211;
Address: Girulių g. 10, LT-12112 Vilnius;
Telephone: +370 661 06346;
Email: paslaugos@palik.lt.

YOUR CONSENTS

I confirm that I have read and agree to the Privacy Policy provided, and consent to the collection, storage and use of my personal data specified in clause 2.1 for the purposes set out in clauses 1.17-1.19.

If you do not agree, please stop using palik.lt and notify us of your decision not to consent by email at paslaugos@palik.lt.